Michigan Department of State - Terri Lynn Land, Secretary of State

July 19, 2005

To Diebold Customers who did not receive ballot boxes with their AVCB tabulators:

You may be aware that there was a disagreement between the state and Diebold Election Systems Inc. about whether ballot boxes were included in the purchase price of Absent Voter Counting Board (AVCB) tabulators. This situation has been resolved, and Diebold indicates that they will immediately begin shipping ballot boxes to all jurisdictions that have received (or have yet to receive) AVCB tabulators.

This message is to alert you that you can expect shipment of your ballot boxes in the very near future. In addition, we are in the process of developing detailed guidelines for you to use in accepting and testing your new ballot boxes. Note that if you have previously submitted your receipt/acceptance certification form, we will be asking you to certify via e-mail that you have received, tested, and accepted your new ballot boxes. If you have not yet submitted your receipt/acceptance certification, please hold this document until you have also received, tested, and accepted your ballot boxes. Please do not submit this certification until you receive further instructions from the Bureau of Elections.

If by chance you purchased and paid Diebold directly for your AVCB ballot boxes, you will be reimbursed. You will be asked to provide a receipt and/or proof of payment in these situations. Please send this information to the Bureau of Elections using the contact information listed below.

If you have any questions with regard to this matter please refer them to:

Lucinda Sheltrown Bureau of Elections PO Box 20126 Lansing, MI 48901-0726

Phone: (517) 335-2659

E-mail: SheltrownL@Michigan.gov

We are sorry for any confusion this may have caused. Thank you for your help and cooperation.